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Therapy Review Status System

QSource would like to ensure that all therapy providers are aware of the RECON IN PROCESS option located on the QSource Therapy Review Status System webpage. Following a chart denial, this option enables providers to check that submitted reconsideration documentation has been received and is being processed. The website provides the following responses:

- Chart Not Received
- Review In Process
- Approved
- Partially Approved
- Denied
- Recon In Process
- Recon Approved
- Recon Denied
- Recon Partial

As in the past, providers will check the status of records at <http://www.qsource.org/arther/status/index.htm> by entering the control number.

QSource is striving to meet the needs of therapy providers by continuing to make available the online opportunity to review the status of all submitted records.

If you have questions regarding the Therapy Review Status System, please call Kay Ewalt at 501-801-6926.